

Richardsons Leisure Ltd

Richardson's Family Entertainment Centre

Access Statement for Richardson's Family Entertainment Centre

Richardson's Family Entertainment Centre, 11 Capital Trading Estate, Rant Score, Whapload Road
NR32 1TY

Tel: 01502 519200 Fax: 01502 511845 Email: fbowl@richardsonsgroup.net

Website: www.richardsonsfamilybowl.co.uk

Contents

Richardson's Family Entertainment Centre

Welcome	3
Getting Here	4
Car Park & Arrival	5
Reception	6
Public Areas	7
Restaurant /Diner	8
City Scape Bar	9
Play area	10
Furthur information	11

Richardson's Family Entertainment Centre

Welcome

Richardson's Family Entertainment Centre offers ten pin bowling, and a children's soft play area in the traditional seaside resort of Lowestoft on the Suffolk coast.

There are 14 bowling lanes onsite plus a children's soft play area .The Galley diner can cater for all tastes offering fresh cooked meals and snacks. You can relax in the comfortable bar area with large televisions broadcasting sky sports.

From our Centre it's just a 10 minute leisurely stroll down to Lowestoft's beautiful beach and seaside attractions.

As a company we at Richardson's take pride in our excellent customer service.

Richardson's Family Entertainment Centre

Getting here

Our Address is Richardson's Family Entertainment Centre, 11 Capital Trading Estate , Rant score , Whapload Road, Lowestoft, NR33 1TY.

We are situated just a ten minute stroll to the beach, with good access to a main bus service into Great Yarmouth and Norwich.

Rail

Although not on accessible directly by Rail, either a bus or taxi connection can be made from Lowestoft Station which is 1 mile away from Richardson's Family Entertainment Centre.

For all rail enquiries contact: 08457 484950

Bus

Lowestoft has a bus station situated just off the Britten Shopping Centre which is a ten minute walk up the high street to Richardson's Family Entertainment Centre.

- Lowestoft Bus station contact: 01502 568841

Taxi

A taxi rank is located near Beales department store 2 minutes' walk from the bus station, with a number of companies operating in this area.

Atlas – 01502 500000

Wherry taxis- 01502 500200

Five one taxis - 01502 566566

Car Parking & Arrival

The Family Centre is just set off of Rant Score, Lowestoft, with access from the road straight onto the main car park..

- The surface of the car park has a surface dressing of tarmac, creating a flat area.
- There is no availability to reserve a parking slot.
- There are 2 Disabled parking bays close to the ramp access.
- The parking has a payment meter, you get 2 tickets, one for display in car and the other will be refunded when payment received inside centre for bowling and play area. £2.00 fee.

Entrance

The Family Centre has a step free disabled access entrance plus a stepped entrance, with a door that opens outwards.

Richardson's Family Entertainment Centre

Reception

The reception is located at the end of the entrance hall.

- It has a step free and level access throughout.
- The lobby area leads straight into the main area of bowling and soft play attractions.
- At reception our team will be able to answer your questions and enquiries on bookings and the services we provide.

Richardson's Family Entertainment Centre

Public Areas

At RFEC the main complex is all at ground floor level, giving wheelchair access to all the facilities without any steps.

Toilets

- Toilets are available in the centre of the main area
- There is wheel chair access to the disabled toilet.

Reception

- This area is well lit with plenty of natural lighting, in close proximity to the main Entertainment area, with plenty of seating for guests to use for shoe changing, checking in.

Walk ways

- These are spacious and well lit, with vinyl flooring.

Richardson's Family Entertainment Centre

Main Restaurant/Diner

- The restaurant is situated at ground for level and can be accessed from either end.
- The area is well lit with and has large windows allowing natural light in.
- All areas within the restaurant are step free.
- Should there be a requirement of a table which has additional room for wheelchairs or mobility, furniture is easily movable to create additional space.
- The furniture is consistent throughout the restaurant and there is flexibility to cater for large groups wishing to sit together or indeed private tables of 2.
- The seating area is vinyl floor covering throughout

City Scape Bar

- All bar areas are again positioned on the ground floor of centre .
- The all bar area is will lit with ceiling lighting, there is also natural light from the large windows.
- The main seating areas are carpeted with a vinyl wood effect floor in front of the bar servery.
- The furniture in all the bar areas are not affixed to the ground therefore may be moved for additional space for wheel chairs or mobility scooters.

Play Area

- The play soft area has 2 sections , one for toddlers and the larger area for children up to a maximum height of 132cm
- There are 2 entrances to the play area, and 2 shoe racks.
- The play area is over 2 levels and can hold 40 children at one time.

Further information

Evacuation Procedure

- The fire procedure is signalled via a warning alarm members of staff will help you evacuate the building via the four fire exits and the fire meeting point is in the far right corner of the car park.

General Information

- The nearest accident and emergency hospital is the James Paget in Great Yarmouth – 01493 452452
- The nearest dentist is in Lowestoft – 05102585577
- There are many Doctors in Lowestoft –01502 589151
- There is a local Pharmacy (Boots) in the high street ,Asda and -01502 530610